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Public Compliance Statement

One Family is committed to complying with the Statement for Guiding Principles for Fundraising and has formally discussed and adopted the Statement at a meeting of the governing body.

- One Family confirms its commitment to the principles set out in the Statement of Guiding Principles for Fundraising by a statement to that effect in its annual report.
- One Family has a Donor Charter which is consistent with the Statement of Guiding Principles for Fundraising.
- One Family regularly monitors compliance with the Statement of Guiding Principles for Fundraising and compliance reports are received regularly by the governing body.
- One Family considers the Statement of Guiding Principles for Fundraising when planning all fundraising activity.
- One Family has a policy on working with third party fundraisers.
- One Family provides honest, open and transparent disclosure when fundraising from the public.
- One Family has appointed a member of the governing body and/or a senior member of staff to be responsible for compliance with the Statement of Guiding Principles for Fundraising.
- One Family ensures that fundraising staff are provided with information and training on the Statement of Guiding Principles for Fundraising and its implementation.
- One Family has a feedback and complaints procedure consistent with the Statement of Guiding Principles for Fundraising. Feedback is recorded for review by relevant staff including the CEO and governing body. Feedback is responded to promptly and appropriately.
- One Family prepares financial reports consistent with the requirements of the Charities Act 2009 which include a statement concerning the extent to which control of the organisation is independent of its funding sources.
- One Family ensures that all donations are tracked and recorded and complies with data protection requirements.
- > One Family is accessible to the public through a number of readily available contact options.